



# Festive Events

## Booking Terms & Conditions

- The hotel accepts their obligation to comply with any official guidance from UK Government in relation to the ongoing COVID-19 pandemic and may be required to impose maximum numbers and additional restrictions at the event.
- Subject to UK Government guidance, the hotel may also be required to limit both food & drink availability and any planned entertainment.
- In the scenario we are required to close our venue, we will propose at least one alternate date for your event. Should the proposed new event date(s) not be suitable, we will offer a full refund
  - All event dates are subject to availability
- We will ask for a £10 per guest deposit for all non-residential festive events which will be used against the cost of the meal. Full payment is required three days prior to your visit.
- For Christmas and New Year residential package bookings a deposit of £50 per person is required, the remaining balance is to be paid two weeks before arrival.
  - Your booking will not be confirmed until full payment is received.
- Menu choices and special dietary requirements must be provided with the final payment. There may be an additional charge for some special dietary requests which must be provided by the hotel or specialist suppliers.
- If you have any concerns regarding food allergens please ask a member of staff and you will be provided with detailed information on each dish.
  - All prices include VAT at the current rate.
    - Guests under 18 years old may be restricted at some events, please check at time of booking.
- The hotel reserves the right to cancel any event for any reason at its discretion, in this instance all deposits and payments will be refunded.
- The hotel management reserve the right to refuse entry to the hotel and to charge the company, organiser or individual for any damages caused by unreasonable behaviour.
- The hotel does not allow alcohol, aerosols or novelties to be brought onto the premises unless by prior arrangement with your event planner.